BRANDON MOTOR AUCTIONS LTD
Operations & Vehicle Liquidation Centre
Unit 1 Wimbledon Avenue, Brandon, England, IP27 0NZ
Telephone: **+44 7480 260647** • Email: **sales@brandonmotorauction.uk**
Website: **https://brandonmotorauction.uk** • Company No: **16533778**

Inspected & Liquidation Vehicle Specialists • Brandon Automotive Hub

OFFICIAL POLICY DOCUMENT • SCHEDULE OF COVER

12-MONTH COMPREHENSIVE VEHICLE WARRANTY

Governed by English Law • Authentic British Automotive Standards

DOCUMENT REF
BMA-WTY-12M-UK

DURATION OF COVER	TERRITORIAL LIMITS	AUTHORISATION STANDARD	MAXIMUM CLAIM LIMIT
12 Months (365 Days)	**United Kingdom (Nationwide)**	**Mandatory Written Pre-Approval**	**Vehicle Purchase Price**

Consumer Rights Notice (Consumer Rights Act 2015): This 12-Month Vehicle Warranty is provided by **Brandon Motor Auctions Ltd** as a comprehensive mechanical and electrical guarantee. This warranty operates in addition to, and does not in any manner diminish or restrict, your statutory rights under the Consumer Rights Act 2015 and related consumer protection legislation of England and Wales.

1. CONTRACTUAL BASIS & KEY DEFINITIONS

1.1 Contractual Agreement: Every eligible vehicle purchased from Brandon Motor Auctions Ltd ("the Dealer", "we", "us") includes this twelve-calendar-month warranty, commencing on the date of vehicle delivery or collection by the customer ("the Policyholder", "you").
1.2 Definition of Mechanical or Electrical Breakdown: The sudden, unforeseen failure of a covered component causing an immediate and total stoppage of its operating function under ordinary private motoring, requiring repair or replacement before standard operation can resume.
1.3 Authorised Repairer: Any recognised, VAT-registered motor vehicle repair facility within the United Kingdom that has received written pre-authorisation from Brandon Motor Auctions Ltd prior to commencing diagnostic dismantling or repairs.

2. SCHEDULE OF COVERED COMPONENTS (PART I)

Subject to policy terms, conditions, and pre-authorisation, this policy covers the sudden mechanical or electrical breakdown of the following systems:

SYSTEM / COMPONENT	COVERED MECHANICAL & ELECTRICAL PARTS	COMPONENT EXCLUSIONS
1. Engine & Timing	Major internal moving parts: cylinder block, cylinder head, pistons, rings, crankshaft, main & con-rod bearings, connecting rods, camshafts, valve guides/valves/springs, oil pump assembly, pushrods, rocker arms, and internal timing chains and timing gears.	**Excluded:** Auxiliary/serpentine drive belts, rubber timing belts (unless documented service replacement adhered to), hoses, vacuum lines, gaskets/seals (unless required for covered internal repairs), and engine mounts.
2. Gearbox & Transmission	Manual, automatic & semi-automatic transmissions: Internal failure of gears, input/output shafts, syncromesh units, bearings, selectors, internal valve bodies, planetary gear sets, torque converter, and factory mechatronic control units.	**Excluded:** External gear linkages, transmission fluids, external fluid cooler lines, aftermarket coding/software tuning, and friction clutch packs worn through ordinary friction use.
3. Clutch Components	Sudden mechanical failure of internal clutch components: clutch cover plate, diaphragm, pressure plate, release bearing, clutch master cylinder, and clutch slave cylinder / concentric slave cylinder.	**Excluded:** Normal friction lining wear, burnt-out clutch plates, judder caused by oil or fluid contamination, dual-mass flywheel wear due to mileage, and manual pedal adjustments.
4. Driveline & Differentials	Front and rear drive shafts, universal joints, constant velocity (CV) joints (internal mechanical failure), propshafts, centre support bearings, crown wheel & pinion, differential bearings/gears, and transfer box internal assemblies.	**Excluded:** Rubber gaiters / CV dust boots, wheel balance weights, differential fluids, and vibration caused by uneven tyre wear or rim impact damage.
5. Steering System	Steering rack and pinion, steering column shaft, hydraulic power-steering pump, electric power-assist steering (EPS) motor, and factory electronic steering control unit.	**Excluded:** Track-rod ends, steering tie rods, gaiters, fluid reservoirs/hoses, four-wheel geometry and tracking, and damage resulting from kerbing or potholes.

2. SCHEDULE OF COVERED COMPONENTS (PART II)

SYSTEM / COMPONENT	COVERED MECHANICAL & ELECTRICAL PARTS	COMPONENT EXCLUSIONS
6. Suspension System	Coil springs, suspension arms, wishbones, ball joints, anti-roll bars, anti-roll bar drop links, and structural suspension bushes for sudden mechanical fracture or structural breakage.	**Excluded:** Shock absorbers / dampers (classified as wear items), active air suspension airbags/compressors (unless explicitly endorsed), general degradation, surface corrosion, and four-wheel alignment.
7. Braking System	Brake master cylinder, vacuum servo booster, ABS hydraulic pump, ABS electronic control module, wheel speed sensors, and brake caliper castings/housings for sudden mechanical seizure or hydraulic leakage.	**Excluded:** Consumable friction wear items (brake pads, brake shoes, brake discs, brake drums), corroded metal brake pipes, flexible rubber hoses, handbrake cables, and brake fluid.
8. Cooling System	Engine cooling radiator, engine water pump (internal mechanical failure), thermostat and thermostat housing, and internal cabin heater matrix for sudden failure or catastrophic structural leakage.	**Excluded:** Coolant hoses, spring clips, expansion tank caps, antifreeze/coolant, silt or scale blockages, and damage resulting from operating the vehicle with low coolant levels (overheating).
9. Air Conditioning	Air conditioning compressor pump, condenser unit, evaporator core, and receiver-dryer assembly for sudden mechanical failure.	**Excluded:** Routine system re-gassing, refrigerant loss through stone chips or external perforation, rubber A/C hoses, O-ring seals, and cabin pollen filters.
10. Fuel System	Mechanical or electrical fuel lift pumps, high-pressure common rail fuel pump, electronic fuel injection rail, and mechanical/electronic fuel injectors for sudden electrical or internal mechanical breakdown.	**Excluded:** Contamination failure (including petrol-in-diesel or water mis-fuelling), fuel filters, routine injector calibration, carbon cleaning, and exhaust aftertreatment components (DPF/catalytic converter).
11. Key Electrics	Alternator and voltage regulator, starter motor and solenoid, factory engine ECU / PCM (factory specification), electric window regulator motors and mechanisms, central door-locking actuators, and instrument cluster gauges.	**Excluded:** Bulbs, LEDs, xenons, fuses, relays, main 12V starter battery, auxiliary batteries, vehicle wiring looms, damaged connectors, keys/key fobs, and aftermarket alarm/entertainment units.

3. GENERAL POLICY EXCLUSIONS (WHAT IS NOT COVERED)

Important Policy Limitation: This warranty specifically covers unexpected mechanical and electrical breakdown under normal private use. The following circumstances, items, and conditions are strictly excluded from coverage:

- **Consumables and Routine Service Items:** Tyres, wheels, wheel alignment, wiper blades, fluids, engine oils, gear oils, coolants, additives, air/oil/pollen/fuel filters, spark plugs, glow plugs, and 12V automotive batteries.
- **Aesthetic, Interior and Bodywork Elements:** Exterior paintwork, body panels, chassis rust, weather seals, glass, mirrors, interior upholstery, seat mechanisms, dashboards, trim, and soft-top convertible hood fabrics.
- **Wear and Tear / Gradual Deterioration:** Gradual reduction in operating performance commensurate with the vehicle's age, mileage, and natural wear, including clutch friction plate slip, worn suspension bushes, and exhaust system corrosion.
- **Neglect, Overheating and Lack of Fluids:** Any damage arising from continued operation of the vehicle after a warning light, dashboard alert, or temperature gauge indicates a fault, or running the vehicle with insufficient oil, coolant, or lubrication.
- **Unauthorised Modifications & Misuse:** Vehicles modified beyond factory manufacturer specification (e.g. engine remapping, non-standard turbochargers, suspension lowering), or used for competition, rallying, track days, off-road driving, or commercial hire/reward (including private taxi, courier, or delivery usage) unless agreed in writing.
- **Environmental and Accidental Damage:** Damage resulting from road traffic accidents, floodwater ingress, frost, stone-chipping, chemical contamination, vandalism, or theft.

| 4. MANDATORY 4-STEP CLAIMS PROCEDURE

In the event of a suspected mechanical or electrical failure, you must strictly follow the four-step protocol below. **Repairs must NEVER commence without prior written pre-authorisation from Brandon Motor Auctions Ltd.**

1. Stop Driving Safely

Immediately pull over and switch off the engine if a warning light illuminates or an abnormal sound/behaviour occurs. Do not drive the vehicle further to avoid consequential damage.

2. Contact Support

Email **sales@brandonmotorauction.uk** or phone **+44 7480 260647** with your registration, current mileage, vehicle location, and a factual description of the issue.

3. Approved Diagnosis

We will direct your vehicle to an approved **UK VAT-registered repair facility**. A formal diagnostic report detailing the failed component and exact root cause must be obtained.

4. Written Authorisation

The repairer must submit the itemised estimate. Written pre-authorisation with a specific claim reference code must be issued before any repair work or replacement commences.

Diagnostic Charges & Strict Pre-Authorisation Rule: Investigative diagnostic charges are the responsibility of the Policyholder unless the diagnosed fault is verified as a covered item under this warranty and approved in writing. No claim will be paid or reimbursed for repairs carried out without our formal written pre-authorisation.

| 5. FINANCIAL PROVISIONS, CLAIM LIMITS & LABOUR RATES

5.1 Maximum Aggregate Claim Limit: The total aggregate value of all claims payable during the twelve (12) month policy duration shall not exceed the net purchase price originally paid for the vehicle by the customer. The maximum single claim value is limited to the current market value of the vehicle as determined by standard industry valuation guidelines (CAP / Glass's Guide).
5.2 Authorised Labour Rates: Labour costs are evaluated using standard manufacturer repair times (Autodata / ICME reference schedules). Authorised labour is capped at our national network rate of up to **£75.00 + VAT per hour** at an independent VAT-registered garage, unless an alternative rate is pre-authorised in writing by Brandon Motor Auctions Ltd.
5.3 Replacement Components: We reserve the right to supply new, remanufactured, reconditioned, or original equipment (OE) matching quality parts appropriate to the age and mileage of the vehicle.
5.4 Servicing Obligations: The Policyholder must ensure the vehicle is maintained and serviced in accordance with the manufacturer's recommended intervals. Legitimate VAT invoices and detailed service records must be retained and produced upon request during any claim investigation.

| 6. TRANSFERABILITY, CANCELLATION & GOVERNING LAW

6.1 Transferability: This warranty is personal to the registered customer and is non-transferable upon private resale of the vehicle, unless written application is submitted to and approved in writing by Brandon Motor Auctions Ltd within 14 days of transfer.
6.2 Fraudulent Claims: Any attempt to submit a false, exaggerated, or fraudulent claim, or to conceal pre-existing mechanical defects, will result in immediate termination of this warranty without refund and may be referred to relevant authorities.
6.3 Governing Law & Jurisdiction: This warranty policy document and any dispute or claim arising out of or in connection with it (including non-contractual disputes) shall be governed by and construed in accordance with the **laws of England and Wales**, and both parties submit to the exclusive jurisdiction of the English courts.

| 7. POLICY CONFIRMATION & AUTHORISATION

ISSUED ON BEHALF OF BRANDON MOTOR AUCTIONS LTD:
Authorised Signature: *Brandon Motor Auctions Warranty Services UK*
Holding Facility: Unit 1 Wimbledon Avenue, Brandon, England, IP27 0NZ
Helpline: +44 7480 260647 • **Email:** sales@brandonmotorauction.uk
Verification: https://brandonmotorauction.uk/warranty



POLICYHOLDER RECORD:
Policy Period: 12 Months from Vehicle Handover
Territory: United Kingdom (England, Scotland, Wales, NI)
Pre-Authorisation: Mandatory for all claim work
Policy Document Version: 2026.1-UK